# Documents ( Case Studies & White Papers )

An unlimited number of documents (case studies or white papers) can be added to the cloud application. Properties such as the document title can also be edited, the document itself can be deleted.

Currently, adding a document to the cloud application in this context will **always** be a physical file and is chosen by clicking the “Browse” button in the container which presents an Explorer style file upload dialog. On selection of the required document in the dialog, the document is then previewed in the container. On successful upload of the cloud application, this chosen physical file then resides as a binary image ( BLOB ) in the database and is **not** physically stored anywhere whatsoever.

The “Document File Format” combo consists of the following options:-

* PDF Document
* Word Document

The “Document Type” combo consists of the following options:-

* White Paper
* Case Study

**It is crucial that the correct selection is made in the Document File Format combo, failure to do this will result in the Case Study / White Paper link in the UX not functioning correctly.**

## Further notes

The following constraints have been placed on the field lengths:-

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| |  |  |  | | --- | --- | --- | | TITLE |  | 50 | |  |  |
|  |  |  |

All documents are stored as binary images ( BLOBS ) within the CompareCloudware database.

The way in which browsers handle the opening of documents within a browser varies between all of them and periodically changes as browser vendors issue updates. It also depends on what software is installed on the client device. For example,a PDF document will happily open within the browser in most versions of Internet Explorer, whereas most tablets and Firefox will download the PDF to the client device and then prompt the user to manually open the PDF in whatever PDF viewer happens to be installed on the client device.

The process for uploading the document will follow the same steps as video, whereby the user will **always** be in receipt of the physical file and also able to access it from their device before the document can be attached.

There is currently no functionality to stream the document from either an external URL nor a URL which points to a physical file within the CompareCloudware domain.